

Mercy Mercy Me.



System Configuration

- VIP section (450 people room)
5 terminals master / satellite
- Reception for door entry (stub tickets)
3 terminals
- All-time classics room 70's Theme room (150 people room)
1 terminal
- 2 other bars 25 meter bars
1 downstairs / 1 upstairs
5 terminals on each Bar
- Stage Bar behind the DJ Booth + Hospitality Software Full Version
1 terminal
- Up to 32 bar staff working with magnetic Dallas keys



Mercy Night Club in Norwich opened its doors in October 2003 and has gone from strength to strength ever since. It has been awarded with the Smirnoff BEDA 2004/2005 Manager of the year and Nightclub of the south award.

With a capacity of 2,300 people this "super club" offers its customers three different areas of music, playing Dance, Hip Hop, RnB, Pop and some great all-time classics to accommodate all tastes.

Mercy has six bars offering alcoholic and non-alcoholic beverages of which two bars are of twenty five metres in length. The club had previously operated Casio's QT-2100 pad system. However, after three years Manager Simon Goodings needed more and approached Micro Till Systems in Chelmsford (www.microtill.com) to provide them with a new solution. As Simon says "We were very satisfied with the previous Casio system, however I needed a new system to benefit the club. Casio's QT-6000 touch screen gives me the flexibility to build in new functionality, including enhanced security features and more accurate stock control".

Simon worked with Micro Till Systems in Chelmsford to harness the QT-6000's flexibility to create a tailor made solution to fit the clubs' requirements.

In May 2007, nineteen QT-6000 Terminals were installed in Mercy Night Club and have been welcomed by staff and management alike. The easy graphical touch screen allows for faster and more accurate customer service, increased sales, reduced wastage and increased accuracy in stock control using Casio's Hospitality Software.

Simon continues "We're very happy with the new solution Casio could offer us for our changing business needs. Backed up with a personal after sales service from Micro Till Systems, it was an easy choice for us when it came to upgrading our system".

Systems Divisional Manager Joe Larraz says "We were very pleased that Mercy Night Club again turned to Casio as it's chosen solution provider when upgrading its PoS system. The QT-6000 has been primarily designed for the hospitality market and is the ideal product for nightclubs. Using bit map images of the products enables quick identification and registration of items by touching the corresponding graphics on the screen. Casio's ethos is to always apply its technical expertise to practical use. By working with our customers to understand their specific business needs, we aim to provide the best possible solution which will last for years".

The QT-6000 is equipped with standard functions ideal for use in restaurants, cafés and bars such as graphic table plans and shared printing. Features include a small footprint so it can be sited almost anywhere.

Communication between terminals is made easy by using an Ethernet connection, which can be configured easily and accurately with the automatic IP address configuration.

A wireless communication function is also available to offer solutions in cases where it is difficult to install wired Ethernet networks such as listed buildings.

For further information, please contact Casio on 0208 208 7854 or email epos@casio.co.uk

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